

Mental Health Integrated Support Services Manager

TNO - The Neighbourhood Organization (TNO) is a well-established community-based social and health service agency providing a wide range of programs and services supporting low-income and newcomer communities across Ontario and sometimes across different provinces through online services and referrals. We are seeking a **Manager, Mental Health Integrated Support Services** to join our team in a **full-time permanent** role. TNO is a great place to work and we make a difference in the communities we serve.

You will be successful in this role if you have an educational background in Healthcare Administration, Business Administration, Quality and/or if you are currently registered with a regulatory body for health professionals. It is an asset to have a current registration. You have experience leading and supporting mental health projects and teams for at least seven years. Your skills include identifying and solving problems, assessing client needs, recommending appropriate services, developing appropriate contracts, and determining actions to address client and community needs.

Reporting to the Director, Health and Wellness or designate, the Mental Health Integrated Support Services Manager will Assist in the establishment/implementation of goals, objectives, policies, procedures and systems for all operational areas of the program. The Mental Health Integrated Support Services Manager will facilitate the development and implementation of a robust large scale project plan, deliverables, schedules, and timelines to meet identified goals. In addition, the manager will apply best practice approaches to co-design and implement client experience measurement tools. In this position, the Manager will work closely with Health Access Thorncliffe Park (HATP), an innovative partnership between Flemingdon Health Centre and TNO. The Manager is responsible for leading initiatives and programs, building capacity, achieving objectives, building organizational and community capacity by working with TNO's programs and other partners.

Vaccination Requirement – You must be fully vaccinated against COVID-19, subject to any valid medical or religious exemption from vaccination as provided by the Ontario Human Rights Code.

Screening – As a condition of employment, the successful applicant must complete a Vulnerable Sector Screening.

Job Type: Full-time permanent position

Schedule: Monday to Friday, 9 a.m. to 5 p.m. – Some evenings and weekends may be required

Benefits:

- Extended Health Care
- Health Spending Account
- Professional Development Support
- Employee Assistance Program (EAP)
- Travel Insurance
- Life Insurance and Long-Term Disability
- Registered Retirement Savings Plan (RRSP)
- Social activities organized by the organization
- Public transportation nearby

Application Process: Please submit your resume to recruitment@tno-toronto.org with the subject line: “Application for MHI Support Services Manager” We thank all applicants for their interest, but only those selected for further consideration will be contacted. Internal candidates will be given priority.

TNO is committed to employment equity initiatives. We encourage residents of Thorncliffe Park, Flemingdon Park, and surrounding communities, and people who are racialized, Indigenous, people from the 2SLGBTQI+ community, people with disabilities, and other equity-seeking groups to apply. TNO is an equal opportunity employer. Accommodation will be provided in accordance with the Ontario Human Rights Code. Should you require accommodation at any stage of the recruitment process, please let us know.

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