

VAW Transitional Housing Support Worker

TNO - The Neighbourhood Organization (TNO) is a well-established community-based social and health service agency providing a wide range of programs and services supporting low-income and newcomer communities across Ontario and sometimes across different provinces through online services and referrals. We are seeking a **VAW Transitional Housing Support Worker** to join our team in a **full-time contract** role until May 31st, 2024. TNO is a great place to work and we make a difference in the communities we serve.

The VAW Transitional Housing Support Worker (THSW) is dedicated to enhancing the safety of women, individuals identifying as women, and their dependents, fostering a life free from violence. The VAW THSW offers short and crisis counseling for both individuals and groups. The role encompasses addressing diverse needs, including access to affordable housing, securing and maintaining safe housing, and offering additional support for a violence-free life. Services provided cover intake and assessment, crisis and emergency response, safety planning, transitional planning, outreach, and advocacy. Built on the foundation of in person-centered, trauma-informed care, self-determination, and choice, the THSW advocates for women and their dependents. Requirements include a post-secondary degree or diploma in social work, counseling, or equivalent education, along with a minimum of two years of recent experience in social services for abused women. The ideal candidate possesses in-depth knowledge of woman abuse dynamics, familiarity with legal and counseling services in the violence against women sector, and a grasp of relevant legal processes. Strong communication skills, compassion for clients, expertise in trauma-informed feminist anti-racist approaches, and proficiency in case note documentation and administration are essential. The candidate should also demonstrate intermediate to advanced computer skills and familiarity with client management software systems that are computer based. Proficiency in oral and written communication in English is also necessary.

Reporting to the Manager, Family and Wellness, the Violence Against Women Transitional Housing Support Worker plays a crucial role in providing comprehensive support to female victims of intimate abuse. Responsibilities include conducting intake and assessments, delivering solution-focused brief therapy, developing client-centered safety plans, and assisting in defining short-term and long-term goals for women and their children. The role involves facilitating access to various services such as income support, legal aid, health and wellness programs, housing, parent support, employment services, and education upgrading. The worker also provides crisis intervention, informal counseling, and referrals to internal and external services, while maintaining knowledge of relevant legislation. Responsibilities extend to accompanying clients to courts and law agencies, developing support groups, and addressing mental health, advocacy, refugee issues. Administrative tasks include inputting data into databases, designing forms, updating case files, and maintaining program records.

Confidentiality is upheld, and the worker consults and advocates with other professionals in social services to achieve client goals. Active engagement in reflective practice, collaboration within the team, and adherence to program record-keeping and reporting requirements contribute to the worker's success in this role.

Vaccination Requirement – You must be fully vaccinated against COVID-19, subject to any valid medical or religious exemption from vaccination as provided by the Ontario Human Rights Code.

Screening – As a condition of employment, the successful applicant must complete a Vulnerable Sector Screening.

Job Type: Full-time contract position

Work Location(s): 10 Gateway Blvd, North York, ON M3C 3A1, 45 Overlea Blvd, Toronto, ON M4H 1C3, and 200 Wellesley St East, Toronto, ON M4X-1G3

Schedule: Monday to Friday, 35 hours a week – Some evenings and weekends may be required

Benefits:

- Employee Assistance Program (EAP)
- Social activities organized by the organization
- Public transportation nearby

Application Process: Please submit your to recruitment@tno-toronto.org with the subject line “Application for VAW THSW”. We thank all applicants for their interest, but only those selected for further consideration will be contacted.

TNO is committed to employment equity initiatives. We encourage residents of Thorncliffe Park, Flemingdon Park, and surrounding communities, and people who are racialized, Indigenous, people from the 2SLGBTQI+ community, people with disabilities, and other equity-seeking groups to apply. TNO is an equal opportunity employer. Accommodation will be provided in accordance with the Ontario Human Rights Code. Should you require accommodation at any stage of the recruitment process, please let us know.

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