

## **Housing Worker**

TNO - The Neighbourhood Organization (TNO) is a well-established community-based social and health service agency providing a wide range of programs and services supporting low-income and newcomer communities across Ontario and sometimes across different provinces through online services and referrals. We are seeking a **Housing Worker** to join our team in a **full-time contract** role until March 31, 2025. TNO is a great place to work and we make a difference in the communities we serve.

The Housing Worker is responsible for providing housing support services to individuals and families with complex needs who are homeless and/or at risk of being homeless and assist them to find, maintain and stabilize their housing, and pursue further goals. Housing support services may include providing assistance with a variety of housing applications, landlord mediation, information on tenants' rights and responsibilities, advocacy with other service providers, accompaniment to appointments, home visits and referrals to other appropriate services. The ideal candidate will possess a Community College degree or equivalent, with a specialization in Social Services or community-focused studies. Preferred experience includes one to three years in related roles, a strong understanding of housing challenges for marginalized individuals, and familiarity with resources in the housing service sector. The position also involves collaborating with diverse communities from an integrated anti-oppression, LGBTQ+ positive framework. Proficiency in English and competence in a second language pertinent to the community served are advantageous. Successful completion of a criminal record verification is obligatory for this role.

Reporting directly to the Program Manager, the Housing Worker operates under day-to-day supervision. The role also involves overseeing volunteers and placement students. The primary responsibility is to deliver housing help services within a case management framework to individuals facing homelessness or at risk of being homeless. This includes supporting clients in finding and maintaining housing through affordable options and tailored assistance. Duties encompass providing referral and intensive follow-up support to those with complex needs, including mental health and physical issues, ensuring improved access to resources and services. The role involves counseling, offering information and assistance to clients seeking housing, and addressing various housing-related concerns. Regular accompaniments and client visits, liaison with landlords and service providers, goal-setting, and advocacy for tenant rights are essential components. The Housing Worker also ensures program compliance, fosters community partnerships, and facilitates referrals to relevant community resources.

**Vaccination Requirement** – You must be fully vaccinated against COVID-19, subject to any valid medical or religious exemption from vaccination as provided by the Ontario Human Rights Code.

**Screening** – As a condition of employment, the successful applicant must complete a Vulnerable Sector Screening.

**Job Type:** Full-time contract position until March 31, 2025

**Work Location(s):** 10 Gateway Blvd, North York, ON M3C 3A1 and other TNO locations

**Schedule:** Monday to Friday, 35 hours a week – Some evenings and weekends may be required

**Benefits:**

- Employee Assistance Program (EAP)
- Social activities organized by the organization
- Public transportation nearby

**Application Process:** Please submit your to [recruitment@tno-toronto.org](mailto:recruitment@tno-toronto.org) with the subject line “Application for Housing Worker”. We thank all applicants for their interest, but only those selected for further consideration will be contacted.

*TNO is committed to employment equity initiatives. We encourage residents of Thorncliffe Park, Flemingdon Park, and surrounding communities, and people who are racialized, Indigenous, people from the 2SLGBTQI+ community, people with disabilities, and other equity-seeking groups to apply. TNO is an equal opportunity employer. Accommodation will be provided in accordance with the Ontario Human Rights Code. Should you require accommodation at any stage of the recruitment process, please let us know. We thank all applicants for their interest but only those selected for further consideration will be contacted.*