


## CONTACT INFORMATION

 416-424-2900

 [info@tno-toronto.org](mailto:info@tno-toronto.org)

### Program Time and Main Service Location:

Monday-Friday 9am-5pm  
call 416-424-2900  
or

Drop-in at  
10 Gateway Blvd. Unit 104  
Toronto, ON. M3C 3A1

### Additional Service May Be Offered at

1 Leaside Park Dr. Unit 7  
Toronto, ON. M4H 1R1  
Please call: 416-421-0126  
for hours

**VISIT US AT**  
[www.tno-toronto.org](http://www.tno-toronto.org)

## WHO IS ELIGIBLE?

Our services are **FREE** and are  
open to **ALL** residents of the  
City of Toronto.



Please scan the QR code for updated  
information on programs and services



# HOUSING PROGRAM

**IN-PERSON AND REMOTE  
SERVICES**





TNO's Housing Program provides a comprehensive range of housing support services to individuals and households experiencing homelessness or at risk of homelessness by supporting them to maintain their current accommodation or find a new one while understanding their rights and responsibilities as tenants.



## WHAT WE OFFER

- Eviction prevention and landlord mediation services
- Assistance with applications for subsidized housing
- Access to rental listings
- Information, advocacy and referrals regarding housing issues for tenants
- Assistance with rental arrears and rent deposits through the Rent Bank grant (for eligible applicants only)
- Assistance with accessing energy assistance programs (for eligible applicants only)
- Information sessions on tenants' rights and responsibilities, including eviction prevention



## RENT BANK PROGRAM

Our Rent Bank Program works with low-income tenants at risk of losing their rental housing or trying to access new rental accommodation. This program assists eligible households facing eviction due to rental arrears in accessing the Rent Bank grant. It also helps tenants access a financial grant for rent deposits.

## ENERGY ASSISTANCE

The Energy Assistance Program works with low-income households experiencing difficulty in paying their utility bills. This program assists eligible households to access Energy Assistance funds to pay their utility bills.