

Our Mission To strengthen the quality of individual and community life by inspiring

and empowering the neighbourhoods we serve.

MESSAGE FROM THE BOARD CHAIR AND EXECUTIVE DIRECTOR

Our inspiration to excel comes from the communities and the people that we serve!

2018-19 has been an exciting year; TNO-The Neighbourhood Organization continues to break ground in shaping an integrated service delivery model. This model will keep communities and its people at the fore front while simultaneously managing budgetary limitations and funder accountability. We aim to be fiscally responsible while achieving best practice in shaping our integrated service delivery model.

Thanks to the bold actions and foundational work that we have laid in the past few years, TNO in its fourth year of a five-year Vision 2020 Strategic Plan (2015-2020) has remained focused on providing creative, accessible, integrated and client centered services at its four locations - St Jamestown, Crescent Town, Flemingdon Park and Thorncliffe Park.

Furthermore, TNO has taken significant steps to make progress

in its strategic directions. Achievements include development

of Thorncliffe Park Community Hub, extension of Health Access

Thorncliffe Park (HATP), expansion of youth employment services,

and enhancement of organizational governance.

The one stop shop integrated model of Thorncliffe Park Community Hub, currently in its developmental phase, when fully operational will house, community, social, legal, and primary health services.

The operational HATP, brings a conducive model for physicians and

a community-based agency to collaboratively work together to im-

prove newcomer health and social wellbeing outcomes. It provides primary health services (including physicians, nurses, social workers and health promoters) integrated with social services. The Youth Employment Services saw the growth of new skills

bicycle hub. The restructuring of the management team contributed to gover-

enhancement programs including the trade skills program and the

We are grateful to people who have contributed to a great year at

TNO and without whom the progress would not have been achieved.

Our thanks to the men and women who so tirelessly and generously have given of their time to serve - as Volunteers, Community

Members, Staff and the Board of Directors! Our thanks to the various funders, foundations, corporations, individual donors and public leaders who partner with us - for their

insights in helping inform our priorities and strategic directions, and for entrusting us with the valuable resources to support our clients and the communities we serve! Warmest Regards,

Ahmed Hussein

nance enhancement.

Executive Director

Board Chair OUTGOING BOARD MEMBERS

Shelina Shivji

This year we are saying goodbye to our three Board members Pat Moore, Brook Physick and Nancy Stewart. Thank you to Pat, Nancy and Brook for

their contributions towards the building of TNO and thank you for the significant and lasting impact on the communities we serve!







She is known as a tireless advocate on issues related to housing as well as youth and women's rights. Over the years, her work has contributed

to the creation of tenants associations that help to protect the rights of tenants as well as making more co-op housing available in the community. She has raised awareness of the need to stop violence against women and has created community programs to support the growing youth population in her neighbourhood. In 2018, Mayor John Tory presented Pat with the Key to the City for her remarkable work to ensure that everyone in Toronto's Flemingdon and Thorncliffe Park communities has a voice. In her honor, the westerly portion of Thorncliffe Park Dr. was renamed Pat Moore Drive. Pat was with the TNO Board since 2011. **BROOK PHYSICK** Brook has spent the better part of his career in the community. Active in

both public and private housing and tenant issues for 35 years, he has assisted with tenant organizing, education about tenants' rights and

responsibilities, provided input to landlord and tenant legislation, and been involved with numerous other housing and tenant-related matters. He has also represented countless tenants in both the courts and tribunals. A tireless advocate and accomplished professional with a deep understanding of systemic barriers facing individuals and communities, Brook stands out as a superb example of a remarkable community builder. Of all his outstanding contributions, his fierce advocacy for tenants and the improvement of housing stock in the neighbourhood, stand as an example of lasting impact in improving the quality of life for individuals and families throughout the neighbourhood. Brook joined the Board in 2015. **NANCY STEWART** Nancy Stewart, caring and compassionate individual, has a strong connection to the Thorncliffe Park and Flemingdon Park communities. Not

only did she attend Valley Park as a student, she taught her entire career as a teacher at this school that serves both communities. She served her

students well as both a French teacher and a guidance counsellor and became an exemplary mentor for Valley Park students. She coached them to be the best that they could be educationally and helped newcomer parents and children to adjust smoothly to our educational system. Her love of her students and their families was most fortunately carried over in her commitment to serve on the Board of Directors at TNO. Nancy was with the Board since 2012. Xiao Zhong **Workplace Communication Program**



Rabia **EarlyON Child and Family Centre**

Rabia started to visit the EarlyON Child and Family Centre more than a year ago looking for support for her, then 16-month old, son Muhammad. Muhammad was not walking at the time, and appeared to be very withdrawn. Muhammad is now three years

Rabia is very thankful for the support she and Muhammad

continue to receive from TNO EarlyON Centre. She shared: "Staff were very nice and helpful, and encouraged Muhammad to walk by pushing the toy stroller, and then after a few months, he started to walk." Rabia added; "Muhammad used to be very shy and he didn't like to play with the toys by himself or participate in Circle Time; now he loves to do the humming sound of the songs. He is doing the actions of Zoom, Zoom, and Wheels on the Bus." The program helped Rabia connect with other families, and helped Muhammad to become more engaged and social. Muhammad is now playing with toys on his own.



Mohammad Jabery **Employment Services**

As a newcomer, a professional engineer, I faced various barriers and obstacles in my new life in Canada. In that new challenging path, TNO has always been a place of solutions for me.

One of the major issues I faced as a

professional engineer was connecting and networking with employers in my field. Another challenge was finding a supportive environment to analyze and learn about Canadian living and employment opportunities.

TNO staff were very informative, resourceful, caring and well connected. In their welcoming and supportive manner, they go the extra mile to assist the community members with all aspects of Employment Services. I participated in workshops in various aspects of the job

finding process in Canada. I learned of the professional requirements and procedures to reach my field of engineering. With TNO's guidance, I have entered into my career path in I am proudly delighted in becoming familiar with TNO and its great staff.



Youth Centre Safeera Lulat has been a part of many

Safeera Lulat

TNO - The Neighbourhood Organization youth programs. She has assisted with the co-ed Summer Camp, was a part of our very first and very successful Winter Wonderland Camp and also co-facilitated our Girls only March Break Camp. Safeera has developed her leadership skills as a volunteer and as a TNO Camp Staff. She is very

committed to working with the youth of Thorncliffe Park and Flemingdon Park communities. She shares TNO's passion in providing the youth with great programs that help them grow and learn new skills. Safeera is a great young leader that shines, as she continues to be an amazing role model for her peers and the youth that she has positively impacted. The TNO Youth Centre has been very lucky to have had the opportunity to work with her and looks forward to her continuous participation in TNO programs.



Syrian Caterers Group Walaa is a young, single mother of three who came from Syria to Canada

Walaa Al Nahhas

with her family in 2015. She settled in Brampton but felt isolated and unhappy. She heard that Thorncliffe Park offered a better experience for new Canadians and moved here in 2016. She hasn't looked back! She immediately enrolled in the TNO LINC program and made amazing progress. She earned

catering business. To develop her capacity, she worked with the Newcomer Kitchen. Walaa came to the TNO Community and Economic Development team to volunteer to help others the way she was helped. She is currently the lead for the Syrian Catering group, working to empower women to expand their capacity.



This year, with the support of Penelope, our volunteer facilitator, we were able

Gender Based Violence Program

Pottery Group

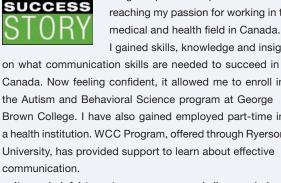
to provide a series of pottery workshops at our Main Office and Flemingdon locations. Our hope for this group was that it would provide women with an

self-expression and healing. Our secondary goals were to provide a welcoming and enjoyable space where our clients

could engage with other women and break the isolation that many face in their daily lives. The results were overwhelmingly positive. Week after week women became more confident, as they worked with the clay and engaged with each other. As time progressed we found that working together, sharing tools, offering

advice and giving support, created an opening for our par-

ticipants to build relationships naturally. We received 100% positive feedback during evaluation, and our women cannot wait for more arts-based programming. Iris Mici



Program paved the path towards reaching my passion for working in the medical and health field in Canada.

I gained skills, knowledge and insight

I attended the WCC Program at TNO.

I have a Doctor of Medicine from Sun

Yat-Sen University in China. The WCC

Canada. Now feeling confident, it allowed me to enroll in the Autism and Behavioral Science program at George Brown College. I have also gained employed part-time in a health institution. WCC Program, offered through Ryerson University, has provided support to learn about effective

It was helpful to put on a resume and discuss during interviews. The course has provided me with enough tools to succeed in today's competitive labour market. I am looking forward to a bright future to fulfil my dreams.



Banking and Finance. Coming from a small country was a little bit hard for me as a newcomer. I was looking for a

Youth Job Connection

My name is Iris Mici and I came to

Albania with a Bachelor's Degree in

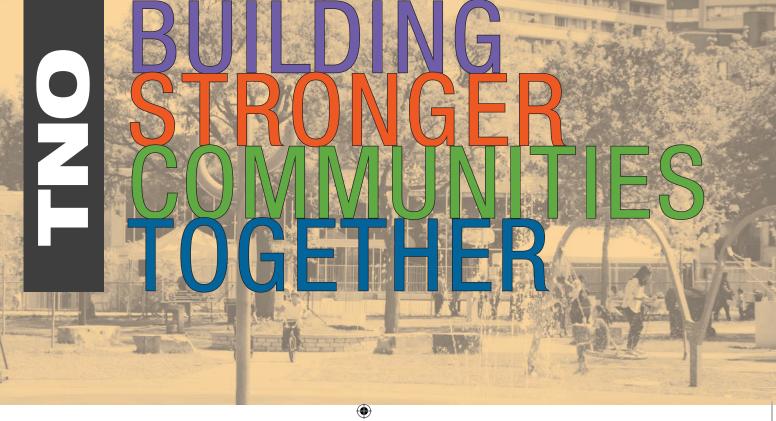
job and applying to different universi-

Canada almost 3 years ago from

ties to further my studies towards a Master's in Accounting. While talking to my friend, I learned about the employment offices that help newcomers find jobs. I joined the Youth Job Connection program (YJC) after visiting the Employment Office. YJC program helps people find a job, write resumes, prepare for interviews and the Canadian workplace. When the program was almost finished I had an interview for an Accountant and Payroll Assistant. My dream was coming

job. Meanwhile, I got accepted to study for Chartered Professional Accountant (CPA). After 2 years, I started as a Payroll Administrator at the Salvation Army. It is the best thing ever working in the new job, with a good working environment and amazing people. I want to thank the Youth Job Connection staff for helping me build my career.

true. I started the position April 3rd, 2017 and I really liked my



16 061 SETTLEMENT SERVICES TOTAL NUMBER (NEW AND REPEAT CLIENTS)

25 479 VISITS BY NEWCOMERS TO **OUR SETTLEMENT SERVICES**

1963

TOTAL NUMBER OF SETTLEMENT SERVICES

29 391 VISITS BY NEWCOMERS TO OUR

644 VOLUNTEERS SUPPORTED US

52000

VOLUNTEER HOURS

5644 VISITS BY PARENTS TO OUR EARLY YEARS' PROGRAMS

7245 VISITS BY CHILDREN TO OUR EARLY YEARS' PROGRAMS

VISITS BY SENIORS

2757

5992

CLIENTS RECEIVED

EMPLOYMENT SERVICES

HOUSEHOLDS RECEIVED SUPPORT SERVICES FROM

OUR HOUSING PROGRAM

182 WOMEN ACCESSED **ENTREPRENEURIAL** SUPPORT

CLIENTS COMPLETED THE RETAIL SUPPORT PROGRAM

MENTEES WERE ENGAGED IN

THE MENTORING PARTNERSHIP

618 LEARNERS PARTICIPATED IN THE LINC PROGRAM

YOUTH VISITS TO THE YOUTH CENTRE

20693

RESIDENTS TO USE OUR FREE PUBLIC PHONES

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VISITS BY COMMUNITY

25 150 VISITS BY COMMUNITY RESIDENTS TO USE OUR FREE PUBLIC COMPUTERS

WOMEN ACCESSED WORKPLACE COMMUNICATION COURSES AT RYERSON UNIVERSITY

STUDENTS REGISTERED AT THE TRADE CENTRE

1200 LEARNERS PARTICIPATED IN THE ENGLISH CONVERSATION **PROGRAM**

CLIENTS ACCESSED OUR

GENDER BASED VIOLENCE

584 CLIENTS WERE REGISTERED WITH HATP PRIMARY HEALTH

667 CLIENTS WERE ENGAGED

THROUGH HATP PARTNERSHIP

1676 CLIENTS WERE SEEN THROUGH HATP HEALTH PROMOTION, PREVENTION AND EDUCATION **PROGRAMMING**

THANK YOU TO OUR

THANK YOU TO OUR

DONORS

BOARD OF DIRECTORS

Welcome to the Neighbourhood

is a community-based, multi-service agency providing a wide range of services that support individuals, Is a community-based, multi-service agency providing a mass and services are offered at 4 different families, youth, women and seniors in communities across Toronto. TNO services are offered at 4 different strategic hubs which are situated in middle of diverse neighbourhoods with the highest concentration of newcomers. TNO hub locations are: Thorncliffe Park, Flemingdon Park, St. James Town Corner, and Crescent Town Club. We also offer services at 134 Toronto District School Board (TDSB) and Toronto Catholic District School Board (TCDSB) schools and several Toronto Public Libraries. Our services include:

- 1. Child & Family Programs 2. Community Development
- 3. Employment Services 4. Health Access Thorncliffe Park (HATP)
- 5. Housing Services
 - 6. Flemingdon Park
 - 7. Language Training 8. Newcomer Services
- 9. Programs for Women
- 10. Seniors Services
- 11. Trades Connect Program 12. Youth Services



FLEMO CITY MEDIA STUDIO

This community space serves youth and residents in Flemingdon Park and surrounding communities. Youth create, edit

and record tracks. They utilize professional software and equipment, and gain one-on-one support with an on-site sound engineer. FCM is a safe and inclusive space where all can learn and overcome barriers. It brings individuals together through the power of music. Regular, Jinsu AKA Lil Diamond creates new content weekly and now has over nine full tracks at the studio. Currently he is

working on his first artistic album. Florenzel AKA Flo, a senior artist has also recorded many successful tracks.

CAMP PROGRAMS This year TNO successfully registered over 600 children and youth in our camp programs. The Winter Break Camp program

was a new addition. TNO provides children and youth with countless opportunities to make new friends, learn new skills, experience workshops and explore incredible field trips such as sailing, rock climbing, Toronto Island, indoor beach volleyball, Reptilia zoo, ice skating and more! Children and youth, ages 7-12 and volunteers created memories to last a lifetime! **TUTOR ME PLEASE PROGRAM**

An after-school provides free and accessible educational support to 7–12 year old children facing barriers for improving

their grades in English, Math and Science. Experienced tutors provide support in 5 locations in the Thorncliffe Park and Flemingdon Park, with over 90 children participating in this program. An on-going program evaluation shows significant progress in academic achievement for participants. UNITED WAY AGENCY CAMPAIGN

Included were TNO annual favourites such as a silent auction, CHAI one ON!, LINC Community Bake Sales, Crescent Town events, a CN Tower Climb and the Scotiabank Rat Race. Our new TNO Lounge Party included comedians, karaoke, refresh-

ments and dancing. Events were a great way to connect with the community and enhance our campaign. Our campaign reflected our community and the important work we do every day. Thank you to our donors for making our 2018 United Way Agency Campaign such a success! **WORKPLACE COMMUNICATION IN CANADA (WCC)** WCC Program is designed for newcomer women, to identify and achieve their career goals. International professionals

In 2018, the month long campaign offered different fundraising activities, engaging staff, community, volunteers and clients.

develop skills in areas of active listening, empathy, giving and receiving constructive feedback, and writing effective formal

communication documents. Participants utilize strategies to effectively deal with conflict in the workplace and practice skills in writing formal documents. Participants also receive ongoing support for employment services, entrepreneurship support and many more as appropriate to their needs. Childcare and transportation support is provided to eligible participants. **GATEWAY BICYCLE REPAIR HUB**

Launched in February 2019, the Gateway Bicycle Repair Hub is a joint initiative between the City of Toronto (Community

Reduce and Reuse Programs and Tower Renewal Program), TNO, Evergreen Brick Works and Flemingdon Health Centre.

The Hub supports local cyclist and helps build cycling culture and waste diversion by teaching residents how to repair and refurbish bicycles to put back out into the community. Hub programs include: DIY Drop-in Bike Repair clinic, Build-A-Bike,

group rides and assorted hands-on workshops. The Bicycle Hub is located at 10 Gateway, Unit 100B. TNO CHOSEN AS NON-PROFIT PARTNER FOR FORD MOTOR COMPANY THIRTY UNDER 30 PROGRAM

TNO is proud to be the only Canadian organization to work with the 2019 Thirty Under 30 Program Canada team fellows.

This exciting collaboration aims to develop a strong and sustainable project for the residents in Thorncliffe Park.

Over several months, TNO will meet with the Ford Thirty Under 30 2019 fellows based in Canada, and provide them information about our programs and services and community development work in the neighbourhood. The team fellows, based in Canada, will develop helpful recommendations to address some of the neighbourhood. The Ford 30u30 Canadian

team will make a formal presentation in the final session of the program in October. SEW FOR SUCCESS: WOMEN SUPPORTING WOMEN Many women wanted to learn to sew with the goal of starting small repair and alteration businesses. Some Leaside Ladies Committee members, interested in helping women entrepreneurs in Thorncliffe, organized a fundraiser to help women launch

small home-based businesses. Volunteers from both the Leaside community and Thorncliffe Park will deliver basic skills sewing instruction over the next few months and will fund some equipment. The volunteer staffed, not-for-profit Repair Café

has made sure donated sewing machines are in working order. Friends and neighbours are helping to realize the TNO mission of "Building Strong Communities Together". **NEWCOMER SERVICES** Services assist newcomers to participate in social, cultural, civic and economic life in the community. Programs offered connect newcomers to resources in their new community through leadership and mentoring, network opportunities, and

school registration. Access can be made to other programs such as employment services, housing, skills training and foreign

credential assessment. TNO has SWIS (Settlement Workers in Schools) staff who work at both school boards throughout

134 schools, LSP (Library Settlement Workers) and SSIL (Settlement Services in LINC sites) across our catchments.

EMPLOYMENT SERVICES We assist unemployed and under-employed individuals by helping them develop the skills and knowledge necessary to find and maintain sustainable employment. Services include training programs, job search and placement supports. Of the clients assisted to find employment this year, through one or more of our programs and services, 73% secured employment.

TNO Youth Employment Programs promote the healthy growth and development of youth, ages 15-29, who face multiple barriers. Programs foster educational advancement and future career success, while enhancing self-confidence,

and personal and social development. Over 300 youth from the community participated in one or more of TNO Youth programs in 2018/2019. **HEALTH ACCESS THORNCLIFFE PARK (HATP)** Health Access Thorncliffe Park (HATP) provides primary health care and allied services to residents of Thorncliffe Park, five-

days a week, out of East York Town Centre. As a co-led initiative between TNO and Flemingdon Health Centre (FHC), HATP

collaborates with community members and local partners to deliver meaningful programs and services, including a pediatric

clinic hosted at Thorncliffe Public School. As families struggle with reduced access to primary care physicians in our community, this clinic provides a lessened wait for children in need of pediatric-developmental assessments. During the Winter months, a pilot after-hours clinic (an initiative with Michael Garron Hospital, Toronto Healthcare Centre and HATP) was opened to help non-emergent patients avoid hospital ER visits, at a time when many local primary care clinics were not available. **VOLUNTEER PROGRAM** During the last fiscal year our volunteers contributed over 52,000 hours to our range of programs and services.

COMMUNITY CRISIS RESPONSE AT ST. JAMESTOWN 2018 and 2019 saw multiple building crises that displaced many residents, and/or left them without hydro, water and

heat for days. The Corner collaborated with other service providers, residents and volunteers, and organized the back to school giveaway and supported residents of 650 Parliament, and worked with the Red Cross to donate funds to displaced residents. Residents

The generous support of our volunteers has made the important work we do every day possible.

community crisis. TRADES CONNECT PROGRAM With funding from IRCC, the Trades Connect Program aims at empowering newcomers to achieve social and economic integration. Participants are provided with skills/qualifications required to join the streams of construction, trades, IT, and truck driving sectors. Services provided include needs assessment, education support, credentials equivalency, technical and basic safety training, pathway planning, pre-apprenticeship programs, tailored-technical trainings, and bridging programs.

continue to show their leadership and dedication to supporting the community, by forming tenant associations and helping

their neighbours. Service Providers have developed a local crisis response framework that will be activated during times of

THORNCLIFFE MOURNS THE LOSS OF ABBAS KOLIA Abbas Kolia, a compassionate and fierce advocate and tireless champion for tenants' rights will be missed. He always stood up for people who often had no voice. He advocated for better living conditions and opportunity. Abbas, deeply respected, was passionate about the community. His strong commitment and leadership was evident with the annual Thorncliffe Park Back-to-School Fun Fair

event where thousands would attend. Abbas also provided strong support for hiring of immigrant families by Costco on Overlea Blvd. We shall miss Abbas' ever-enthusiastic presence in the community. TNO is contributing to a community student scholarship, in his honour

2019

2,638,719

1,184,974

\$

\$

126,650

264,207

Federal Government Funding

Provincial Government Funding

Donations, Sundry and Interest Income

Revenue

City of Toronto

Foundations

Financials TNO-THE NEIGHBOURHOOD ORGANIZATION STATEMENT OF REVENUE AND EXPENDITURES (Year Ended March 31, 2019) (A registered charitable organization)

Direct

Service

Delivery

Cost

2018

757,882

303,675

230,645

\$ 4,290,060 \$ 2,495,539

\$

\$

\$

United Way	\$ 1,061,395	\$ 1,134,394
	\$ 10,003,696	\$ 9,212,195
Expenditures	2019	2018
Salaries and employee benefits	\$ 7,579,163	\$ 7,074,470
Rent and occupancy costs	\$ 674,693	\$ 626,184
Program expenses	\$ 1,038,761	\$ 950,270
Repairs and maintenance	\$ 143,307	\$ 90,030
Office and general	\$ 153,932	\$ 182,705
Telephone	\$ 48,635	\$ 41,640
Insurance	\$ 28,387	\$ 23,677
Professional fees	\$ 29,748	\$ 31,620

	Amortization		Ф	29,748	ф	31,620	
			\$	124,221	\$	78,910	
			\$	9,820,847	\$	9,099,506	
	Excess of revenue over expenditures for the year		\$	182,849	\$	112,689	
	TNO's financial statements	were audited by	BDC)'s Chartered Ac	coun	tants, and are a	3\
Milton C Nickolas Shabaz	Shivji (Chair) D'Brodovich (Vice Chair) S Stefanoff (Vice Chair) Sopariwala (Finance ittee Chair/Treasurer)	Nancy Stewart (Secretary) Jason Ash John Herald Cynthia Lee		Pat Moore Brook Phy: Maaz Teli Aditi Zahir	S		
	ou to all donors who I more than \$1000!	Toronto Fou (Margaret		tion Capital I Gordon Flemi	ng	ECHO Four	

City of Sources of Revenues Fiscal Year Foundations 2018-2019 Provincial Government

Distribution

of Expenditures

Fiscal Year

2018-2019

Rent and

cost

Occupancy

Office and

administration

General

expenses

Federal

Funding

United Way

Government

Donations, Funding Sundry income 26% and interest e available in full to any member upon request Thank you to TNO's skilled and vibrant team of board nysick members, staff, volunteers, youth volunteers and students for 2018/2019. oundation Smart Centres Real Estate Investment Trust The Toronto-Dominion Bank

donated more than \$1000! Michael Garron Hospital foundation Solutions - East Toronto's Health

Collaborative Meridian Anthony Hammill Elizabeth W Pang

Foundation Foundation

The BLG Foundation Park Property Management Inc. Celestica International LP Ontario Trillium Foundation

Lynn Eakin

Laidlaw Foundation

William Pashby

Aqueduct Foundation

Rio Can Management Inc.

who donated in 2018-2019! The Rotary Club of Toronto-Leaside LesLois Shaw Foundation Canadian Tire Foundation

(HATP)

(Full Team):

Bob Cronin

GTA Couriers Inc.

Wynford Green GP Inc.

Aqueduct Foundation

THANK YOU TO OUR

AND PARTNERS

CORPORATE MENTORS

THANK YOU TO OUR

FUNDERS

Citizenship Canada United Way Greater Toronto City of Toronto Ministry of Training, Colleges and Universities Teranet Collateral Management

Immigration, Refugees and

Ministry of Health and Long Term Care Celestica

The EarlyON Child and Family

Centre is a place for parents,

grandparents, caregivers and

children up to the age of six.

45 Overlea Blvd, Unit 108.

You can contact us at

YOUTH CENTRE

416.421.8397.

Friday from 9am to 5 pm and

Saturday from 10 am to 4 pm.

TNO @ CRESCENT TOWN

(Satellite Office) Crescent Town

Club, Unit 2A, The Market Place.

and Service Partners for their continuous support! **HEALTH ACCESS** THORNCLIFFE PARK

DONATIONS If you would like to make a donation to TNO please visit our website at www.tno-toronto.org or you can write a cheque

MAIN OFFICE 18 Thorncliffe Park Drive.

payable to: TNO-The Neighbourhood Organization 18 Thorncliffe Park Drive, Toronto, ON, M4H 1N7

You can contact us at 416.421.3054 or e-mail us at info@tno-toronto.org.

We are your first stop for TNO services. Please visit us here with any questions. We are open from Monday to

Friday from 9:00 am to 5:00 pm 416.421.8997.

and Thursdays from 9:00 am

Solutions

to 8:00 pm.

Our Main Office and TNO Employment Services all have computers, local fax machines, telephones, a printer, a scanner, and a photocopier you can use for free.

TNO @ FLEMINGDON

Dawson Family Sharing Bill Morneau & Nancy McCain Foundation c/o Toronto Ministry of Children, Community and Social Services Local Health Integration Network/

Fund at Toronto Foundation)

Ontario Motor Vehicle Industry

Council - John Carmichael

COSTCO Wholesale Canada Ltd.

Toronto Community Foundation Service Canada

Laidlaw Foundation

Thank You to our all Neighbourhood, Community

Locations and Services Offered:

Q Reit Sub LP-Central Banking

Thank you to all other donors

10 Gateway Blvd, Suite 104. You can contact us at 416.424.2900. At this location we have settlement services, drop-in computer access, children's

program, housing services

45 Overlea Blvd, Unit 108A.

and youth programs.

EarlyON CHILD &

FAMILY CENTRE

You can contact us at

The Youth Centre offers a drop-in, recreational and educational programs, and free access to computers,

internet and printing. **TNO @ LEASIDE** 1 Leaside Park Drive, Unit 7. You can contact us at 416.467.0126.

Employment and training services

are some of the services avail-

able. We are open on Monday

from 9 am to 8 pm, Tuesday to

You can contact us at 416.690.6385.

ST. JAMES TOWN **COMMUNITY CORNER** (THE CORNER) 200 Wellesley St. East, You can contact us at 416.964.6657.

The Corner is a multi-service hub developed by the residents and service providers of St. James Town. The Corner offers a variety of programs and connections to services through Health Access St. James Town. We are open Monday-Saturday from 9am-8pm.

East York Town Centre. 45 Overlea Blvd., Unit B7 For more information contact us at 416.421.6369. We are open Monday to Friday.

HATP Allied Services

1 Leaside Park Drive, Unit 7

at TNO Location:

HATP Primary Health

Care and Allied Services

We are open Monday to Friday. **HATP School Based Paediatric Clinic:** Thorncliffe Park Public School, 80 Thorncliffe Park Drive Paediatric clinic: Wednesdays







Annual Report Editors: Natasa Bikova, Kirsten Edlund Annual Report Design: Steven Boyle Printer: Lowe-Martin Group

from 9:00 am to 3:00 pm