

Workplace Communication in Canada (WCC) Program

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The WCC program offers a series of four consecutive, on-campus and off-campus, hybrid courses designed to help internationally trained individuals (ITIs) develop the intercultural communication skills required to succeed in the Canadian workplace.

The whys and hows are the essence of intercultural professional communication and the foundation for the Workplace Communication in Canada (WCC) program offered through The G. Raymond Chang School of Continuing Education's Gateway for International Professionals.

The WCC program is designed to help ITIs enhance their professional communication in the context of the Canadian workplace. The program prepares ITIs for meaningful employment and career mobility in the Canadian labour market.

Program Design

Participants learn and practice intercultural communication skills, such as client-focused communication, persuasion, negotiation, critical thinking, and ethical decision-making, as well as presentation and teamwork skills. All courses focus on understanding cultural differences related to communication in the Canadian work environment.

WCC participants complete the following four 39-hour hybrid courses:

- Effective Speaking and Listening (CDCE 700)
- Client-Centred Communication (CDCE 720)
- Presenting with Impact (CDCE 730)
- Teamwork Communication (CDCE 740)

Graduates from the WCC program will receive a Professional Development Award from The G. Raymond Chang School of Continuing Education.

Course Delivery Format

Each course is offered partially in class and partially online. Courses span over four weeks; they include four Saturday intensives (five-hour classroom sessions), and an average of six hours of weekly online learning.

The Ontario Bridging Participant Assistance Program (OBPAP) Bursary

The Ontario Bridging Participant Assistance Program (OBPAP) provides bursaries of up to \$2,780.00 to cover direct education costs for eligible students enrolled in the WCC program between April 1, 2019, and March 31, 2020.

Learn More!

To receive further information, please email us at wcc@ryerson.ca or call 416.979.5000, ext. 3565 or ext. 2174.